



## Sample 10-year warranty certificate

This is a specimen only. It shows the form of the 10-year written warranty by Sorento issued after a completed Sorento Roof System job. It is not a live certificate and confers no rights.

### CERTIFICATE SERIAL

**SR-YYYY-NNNN** *(sample)*

### SYSTEM

**The Sorento Roof System**

### COMMUNITY / VILLA

***As recorded on the live certificate***

### DFT PROTOCOL

**Multi-point, target 1.5 mm+**

### ISSUED BY

**Sorento Real Estate L.L.C.**

### MEMBRANE

**Henkel Polybit Polythane P**

### BILLABLE ROOF AREA

***As measured on site***

### FLOOD TEST

**48 h where practicable**

### WHAT IS COVERED

- Watertightness of the roof areas and details waterproofed under the named job, for 10 years from completion.
- Contractor warranty issued by Sorento. This is not a Henkel manufacturer warranty.
- Serial certificate with DFT table, flood result (where done), and QR verify link on the live certificate.
- Transferable with the property on sale, subject to the written terms on the live certificate.
- Includes the scheduled check-up after 12 months as part of The Sorento Roof System.

### CONDITIONS

- Annual visual inspection by the owner: rinse the roof, keep drains clear, and report ponding or damage promptly.
- Allow Sorento reasonable access for the 12-month check-up and any warranty inspection.
- New penetrations (AC, solar, satellite, handrails) must be sealed to the same standard before weather exposure.
- Warranty follows the work recorded on the certificate for the named areas only.

### WHAT VOIDS COVER

- Damage caused later by others drilling, cutting or fixing through the membrane without proper resealing.
- Structural movement, third-party works, or misuse outside normal villa roof use.
- Failure to maintain drains or to notify Sorento of a leak within a reasonable time.
- Works outside the areas and details listed on the live certificate.

**SAMPLE ONLY.** Live certificates use serial SR-YYYY-NNNN with job-specific data. Sorento Roofsealing is the roof waterproofing brand of Sorento Real Estate L.L.C., Office 37, Floor 7, Building 4, Dubai Hills Business Park, Dubai, UAE. Licensed contractor for renovation, construction and waterproofing. Contact: +971 58 509 2299  
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